

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

Application No.: 09/876,788

Filed: June 6, 2001

Inventors:

Linyard, et al.

Examiner: Lee, Philip C.

Group/Art Unit: 2452

Atty. Dkt. No: 6067-16203

Title: Method and System for Providing Electronic User Assistance

## RESPONSE TO OFFICE ACTION OF MARCH 13, 2009

## Mail Stop Amendment

Commissioner for Patents

P.O. Box 1450

Alexandria, VA 22313-1450

Dear Sir:

This paper is submitted in response to the Office Action of March 13, 2009, to further highlight why the application is in condition for allowance.

Please amend the case as listed below.